# Transcript for Communications Center

[MUSIC]

## Ringing and a person at a desk answers the call

9-1-1, where is your emergency?

## A Communications Supervisor talks

We answer all 9-1-1 calls for the University

## The person at a desk type on computer

There’s a person on the Ackerman 315 off-ramp having a disturbance.

## A Communications Supervisor talks

And then the non-emergency calls as well.

A person is checking the camera

Checking cameras.

## A Communications Supervisor talks

We help officers, using our over 5300 cameras to help them do their investigations.

## A Dispatch Supervisor talks

We use all that technology and then we also use cameras, um, east of High with Columbus Police as well.

So, we get to use their cameras as well for any kind of police review or anything like that. So, we hear about a crime that happened on our jurisdiction, of course, but if it affects the Campus Community, we’re certainly going to do every effort to look into that and see if we can, uh, get some information from any resource we possibly can, solve some crime, and make our campus a little bit safer.

## A Communications Supervisor talks

It’s pretty incredible, it puts us at the next level.

## A Dispatch Supervisor talks

At any time, an operator can make a decision that I’ve heard something that rises to the occasion that I need to alert the entire campus. And so, usually as a supervisor I’m making these judgements, but everybody here is able to make that determination.

When we hit a lot of people will get these alerts, so all of our partners immediately activate, they start calling, they say:

“What’s going on?”

“How can we help?”

“Where are we going?”

“Let’s get going.”

## A Communications Supervisor talks

There’s nothing like being a part of a team that solves a crime or puts somebody in a safer position.

It’s just service, that’s what we do.

## Ohio State’s logo appears on the screen